



Headline: Consumers Can Avoid Being Deceived By
Knowing How To Identify Scams - CFM
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KUALA LUMPUR, Dec 5 (Bernama) -- The Consumer Forum of Malaysia (CFM) has urged consumers to be more cautious when receiving suspicious calls and to be always aware of the scamming techniques used by scam syndicates to avoid being deceived.

CFM Chairman Mohamad Yusrizal Datuk Yusoff in a statement today said the public should be aware that the main objective of these syndicates were to obtain personal banking details for them to defraud unsuspecting victims of their money.

"CFM advises consumers to be aware of the latest tactics used by scammers to deceive the public into becoming their victims."

"It is very important for consumers to understand the implications of disclosing personal information arbitrarily to an unverified party."

"By using Caller ID Spoofing method, the scammers can manipulate the number appearing on the potential victims mobile phone. They will call a potential target and impersonate an officer to inform of their involvement in a criminal case, a legal suit, outstanding loan or credit card arrears," he said.

Yusrizal said in order to avoid being a victim of fraud scam syndicates, CFM would advise consumers not to answer phone calls from unrecognised overseas numbers and not to give personal data such as bank account number to unknown person.

"Should you receive a call from your bank or a law enforcement authority about any legal issue, take down particulars of the caller inform them you are unable to talk at the moment."

"Don't panic and stay calm before calling your bank or the law enforcement authority by using the number on their respective websites. Alternatively, go to their office in person to seek further clarification," he said.

The CFM is a one-stop platform for consumers to get the right information and tips related to communications and multimedia services and can be reached by calling the toll-free line 1-800-18-2222 or e-mail to aduan@cfm.org.my.

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